

## Web Links

[Block Networks](#)[Block Helpsite](#)[Block Blog](#)

## Contact Us

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## News

Microsoft MVP Award!



## Standard Hourly Rate

Our standard hourly rate and penalty rates, GST inclusive, are as detailed below;

Base Rate: \$165 per hour

Travel Rate: Full rate charge, one way only

Telephone Support: \$35 per 15 minutes

Remote Support: \$80 per 30 minutes

Penalty Rates to be added to the above – these rates are cumulative;

Out of hours (18:00 – 08:00): + 50%

Weekend / Public Holiday rates: + 50%

Emergency callout (immediate, <30 minute onsite): + 1 hour

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## Block Hours

Further to the Standard Hourly Rate are our Block Hours. These are blocks of hours which are sold in advance for a discounted rate.

20 Block Hours: \$3,000

50 Block Hours: \$6,750

100 Block Hours: \$12,000

Block Hours have a limited use of 3 months – if you require more hours, or a longer lifespan, then call us for a negotiated rate

Block Hours are also subject to the same Penalty Rates as Standard Hours, which will be deducted from the existing Block Hours.

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## Fixed Price Quotes

If you would rather know the full costs of a project before it begins, then a Fixed Price Quote may be a better option. Know your costs and timeline before you begin!

[Contact us for a no obligation free quote now.](#)

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## Managed Network Services

Would you prefer a fully managed environment where you can forget about managing IT and get back to using it? Would you prefer to not manage your infrastructure “project to project”? Our Managed Network Services are our flagship product, and would be ideal.

[Read more about our Managed Network Services.](#)

[Contact us now for a full network assessment and quote.](#)